

SECTION-B

2. Discuss in brief about various types of key used in hotel.
3. Draw the format for Maid's report.
4. How Housekeeping co-ordinate with Front Office and Maintenance?
5. How technology improves the working system of Housekeeping Department?
6. Write in brief about Lost & Found procedure.

SECTION-C

7. Draw the layout of Standard Single Guestroom with scale dimension.
8. Write in detail about "Guest Special Request".
9. Explain various records maintained by Housekeeping Department.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.