Roll No.
Total No. of Pages : 02
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## B.Sc.(HMCT) (2016 \& 2017 Batch) (Sem.-5)

PRINCIPLES OF MANAGEMENT-I

## Subject Code : BSHM-506

M.Code : 75395

Time : 3 Hrs.
Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

## SECTION-A

1. Define/explain the following in two-three lines each :
a) Planning
b) Coordinating
c) Middle level management
d) Strategic planning
e) Human relations movement
f) Laissez faire management style
g) Problem - solving
h) Democratic management style
i) Management: a continuous process
j) Short term plans

## SECTION-B

2. List and give a brief about various characteristics of management.
3. Give a brief about different levels of management.
4. What is the scientific management theory by FW Taylor?
5. What are the qualities that a manager should possess to be successful in hotels?
6. What do you understand by Systems approach to management?

## SECTION-C

7. What is the importance of Planning? Explain different types of plans in your words.
8. List and explain different Management-styles and their advantages \& disadvantages with relation to hospitality industry.
9. What is the importance of decision making? Explain different steps involved in decision making process.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

