

Total No. of Questions : 09

AIRLINES MANAGEMENT

Subject Code : BTA-21

M.Code : 71053

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

1. **SECTION-A is COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt any **TWO** questions.

SECTION-A

1. Answer briefly :

- a. Which is the first airport in India?
- b. Which is the oldest airline in India?
- c. When did air transportation start in India?
- d. Which state has highest no. of airports in India?
- e. What are the different types of Aircraft?
- f. What is three letter code of Mumbai Chattrapathi Shivaji International Airport?
- g. What is three letter code of Hyderabad Rajiv Gandhi International Airport?
- h. What's in an airport lounge?
- i. Expand DGCA.
- j. What is called as excess baggage?

SECTION-B

2. How does an airport generate revenue?
3. Discuss the importance of Phonetic Alphabets in Airline Industry.
4. How does baggage handling work?
5. What is the main role of IATA?
6. Enlist items prohibited on board.

SECTION-C

7. Present a flow chart of Inflight announcement in an International Flight.
8. Present a case study of life cycle of British Airways.
9. Explain the Check in procedure at International Airport.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.