

SECTION-B

2. List the duties and responsibilities of a Guest room attendant.
3. Differentiate between commercial and non-commercial catering establishments.
4. Draw organizational chart of Housekeeping department in a large Hotel.
5. Differentiate between American service and English service.
6. Give job description of a Housekeeping supervisor.

SECTION-C

7. Discuss the Interdepartmental relationship of F&B service with other departments.
8. What are the personal attributes of Housekeeping personnel?
9. Explain the various types of F&B Outlets and their characteristics.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.