

SECTION-B

2. Classify catering industry with examples.
3. Distinguish between a specialty restaurant and a QSR.
4. List 5 international brands of café service business establishments.
5. Describe the process of operating coffee making machines.
6. What are the elements of presentation?

SECTION-C

7. Draw a neat layout of a café service outlet.
8. Explain the importance of care of machines and other equipments used for QSR.
9. List the basic attributes of a personnel working in QSR.