

SECTION-B

- Q2) Explain Express check-out with the help of its suitable format.
- Q3) In case of a fire in a hotel how will you handle a situation as a Front desk employee?
- Q4) What is an Amadeus? Explain the beneficial role of Amadeus in the Hospitality Industry.
- Q5) What all precautions should the Front desk Cashier take, while accepting the Travellers Cheque and Travel Agent Voucher?
- Q6) Explain the Night Audit process in detail.

SECTION-C

- Q7) What are the specific functions of Front Office Accounting?
- Q8) What all measures a 5-star hotel should take to ensure the safety & security of a guest?
- Q9) Translate into French :
 - a) What is your name?
 - b) May I come in?
 - c) Please give me the bill.
 - d) Where do you live?
 - e) What is the room tariff?