

SECTION-B

2. List five techniques of communication.
3. Give a standard definition of communication.
4. Enumerate five characteristics of communication.
5. Highlight the importance of listening in Communication.
6. What are different purposes of reading?

SECTION-C

7. Discuss the 7C's of communication.
8. What steps are required for planning and conducting an interview?
9. Discuss in detail the model of Reading to Learning.