

**Roll No.**

**Total No. of Pages : 02**

**Total No. of Questions : 09**

### **B.SIM (2014 & Onwards) (Sem.-5)**

## REGULATORY FRAME WORK FOR SERVICE MARKETING

**Subject Code : BBA -515**

**M.Code : 74111**

**Time : 3 Hrs.**

**Max. Marks : 60**

### INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** consists of **FOUR** Sub-sections : Units-I, II, III & IV.
3. Each Sub-section contains **TWO** questions each, carrying **TEN** marks each.
4. Student has to attempt any **ONE** question from each Sub-section.

## SECTION-A

- 1) Write a short note on :**
- a) Breach of contract
  - b) Indemnity
  - c) Industrial Dispute
  - d) Termination
  - e) Micro Environment
  - f) Strike vs. Lockout
  - g) National Commission
  - h) Labour law
  - i) Guarantee
  - j) Wages vs. compensation

## **SECTION-B**

### **UNIT-I**

2. What is the Indian contract Act? Discuss the essentials of valid contract and types of contractors.
3. Explain the Performance of Contract and Discharge of Contract in the context of Indian economy.

### **UNIT-II**

4. What is the Sales of Goods Act? What are the essential of valid sales and Conditions under this Act?
5. Define the consumer protection act. Discuss the procedure and practices of consumer protection act.

### **UNIT-III**

6. What is Environment protection act? Discuss the other Acts developed by the Indian Government to protect the Environment.
7. Define the wages and how they are different from salary? What are the types of wages and how they are decided.

### **UNIT-IV**

8. Discuss the Food Adulteration Act. What is the nature and objective of the Act? How it is different from Essential commodities Act?
9. Explain the following laws: Wild life protection Act, EFRA Act, and Sustainable and Preservation Act.

**NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.**