Total No. of Questions: 09

MHMCT (2018 Batch) (Sem.-1)
ACCOMODATION OPERATION-I

Subject Code : MHM-104-18 Paper ID : [75146]

Time: 3 Hrs. Max. Marks: 60

#### **INSTRUCTIONS TO CANDIDATES:**

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- 3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

### **SECTION-A**

# Q1 Define the following:

- a) Spotting
- b) Javelle water
- c) Single room
- d) Lanai
- e) Job specification
- f) Graveyard shift
- g) Fixtures
- h) Floor covering
- i) Boomers
- i) Chamois leather

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### **SECTION-B**

- Q2 Write down general selection criteria of different cleaning agents.
- Q3 Draw a neat layout of Hotel Guest Room.
- Q4 What are the different forms formats and register that has to be maintained by control desk?
- Q5 Write down Characteristics of Good Mechanical as wells electrical Equipments.
- Q6 What are the different eco friendly practices that are adopted by hotels in department of rooms division?

## **SECTION-C**

- Q7 Write down in brief about importance of housekeeping.
- Q8 Write in detail about different Beds usually be seen in five star deluxe or boutique hotels.
- Q9 What are the duties and responsibilities of Executive House keeper?

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