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M.Sc.(HMCT) (2015 to 2017) (Sem.-1) ORGANISATION BEHAVIOUR

Subject Code: MSCHM-107 Paper ID: [C1207]

Time: 3 Hrs. Max. Marks: 60

INSTRUCTION TO CANDIDATES:

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- 3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Write briefly:

- i. Formal Groups
- ii. Organisational Culture
- iii. Johari Window
- iv. Crisis Management
- v. Maslow theory
- vi. Emotions
- vii. Autocratic Leader
- viii. Conflicts
- ix. Eustress
- x. Interpersonal Skills

1 | M-70804 (S2)-1244

SECTION-B

- 2. Explain the role of attitude in decision making.
- 3. Give the characteristics of groups.
- 4. Explain the significance of Leadership.
- 5. Write a note on Organisational Development.
- 6. Explain the relationship between job satisfaction and productivity.

SECTION-C

- 7. Explain in detail the theories of Motivation.
- 8. Write a detailed note on Organizational Change.
- 9. Explain in detail the challenges and opportunities for Organizational Behavior.

2 | M-70804 (S2)-1244