

**Total No. of Questions : 09**

**M.Sc.(SIM) (Sem.-4)**

**Subject Code : PTA-204**

**M.Code : 19019**

**Time : 3 Hrs.**

**Max. Marks : 60**

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
2. **SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.**

**1) Write short notes on :**

- a. Define Management Information system.
- b. What are non-programmed decisions?
- c. Briefly discuss model of decision making.
- d. What are the hardware requirements for MIS?
- e. Explain briefly the concept of business intelligence.
- f. Enumerate the effect of organization on Information system.
- g. Give two characteristics of GDSS.
- h. What do you mean by information quality?
- i. What are the various characteristics of information?
- j. What are the various information needs of MIS?

### **SECTION-B**

2. Write a note on Business Process Management.
3. What are the characteristics of Management Information System (MIS)?
4. Describe the various operating elements of Management Information System (MIS) with suitable illustrations.
5. How Management Information System (MIS) helps in managerial decision making?
6. What is Enterprise Resource Planning (ERP)? How it differs from MIS?

### **SECTION-C**

7. What is a Decision Support System (DSS)? Explain its characteristics. How does DSS help in decision making which are repetitive in nature?
8. What are the various steps required for planning of MIS for a business organization? How do you ensure that MIS plans match with overall Business Plan?
9.
  - a. Describe the role of Supply Chain Management in an organization.
  - b. Give applications of Knowledge Work Systems .

**NOTE : Disclosure of identity by writing mobile number or making passing request on any page of Answer sheet will lead to UMC case against the Student.**