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Total No. of Pages : 02

Total No. of Questions : 09

MTTM (2018 Batch) (Sem.-1)
COMPUTER APPLICATIONS IN TOURISM & HOSPITALITY
INDUSTRY

Subject Code : MTTM-106-18

Paper ID : [75628]

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. **SECTION-B** contains **FIVE** questions carrying **FIVE** marks each and students have to attempt any **FOUR** questions.
3. **SECTION-C** contains **THREE** questions carrying **TEN** marks each and students have to attempt any **TWO** questions.

SECTION-A

Q1 Write short notes on :

- a. Multi Media
- b. CRS
- c. Office Systems
- d. Word Processor
- e. MS Excel
- f. PowerPoint
- g. Electronic Highway
- h. Internet
- i. Intranet
- j. Information Storage

SECTION-B

- Q2 Write a short note on operating systems.
- Q3 What is Artificial Intelligence and what is its role in Tourism?
- Q4 Explain what is a spread sheet and how does it help the tourism industry.
- Q5 Explain the role of MS office travel agency.
- Q6 What do you understand by MIS, how does it help the travel industry?

SECTION-C

- Q7 Explain in brief about any two programming languages of your choice.
- Q8 What do you understand by Micro Computer storage and how is it beneficial for Tourism Industry?
- Q9 Explain in detail about SPSS and its role in tourism Industry.