

Total No. of Questions : 09

B.Sc.(HMCT) (2013 to 2017 Batch) (Sem.-2)

HOUSE KEEPING-II

Subject Code : BSHM-204

M.Code : 12080

Time : 3 Hrs.

Max. Marks : 60

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
2. **SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.**

SECTION-A

1. Describe in brief :

- a) Periodic Cleaning
- b) Duvet
- c) What is house set-up?
- d) Silver dip
- e) Ottoman
- f) What is silvo?
- g) Tarnish
- h) Zigzag machine
- i) What is Par stock?
- j) Card key

SECTION-B

2. List any ten precautions you would take as a GRA on the guest floor.
3. What is the procedure of discarding linen?
4. What are the points to be kept in mind while selecting linen?
5. What are the rules to be followed on guest floor?
6. Explain the activities in the sewing room.

SECTION-C

7. What is electronic key card system? Explain how key card system is maintained in the hotels.
8. What are the factors to be considered while designing the uniforms for a hotel? Design a uniform to be provided for a female Lobby Manager of a business hotel.
9. Explain the activities of linen room. Draw the neat layout of a linen room of a large hotel.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.