Roll No.						Total No. of Pages: 02

Total No. of Questions: 09

B.Sc.(HMCT) (2013 to 2017 Bach) (Sem.-4)

FRONT OFFICE - III

Subject Code: BSHM-403 M.Code: 12103

Time: 3 Hrs. Max. Marks: 60

INSTRUCTIONS TO CANDIDATES:

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- 3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1) Write short notes on:

- a. Give the formula of Under stay percentage.
- b. Give the formula of Over stay percentage.
- c. Give the formula of Walk-in percentage.
- d. Describe House limit.
- e. Describe Flexible Budget.
- f. Describe No Show.
- g. Explain Lettable Rooms.
- h. Define Budget.
- i. Define Rack Rate.
- j. Describe Fixed Budget

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SECTION-B

- 2) What points should one keep in mind while forecasting?
- 3) What are the major benefits of Forecasting?
- 4) Explain major advantages of Budgetary Control.
- 5) Explain Budgeted Income Statement (BIS).
- 6) What are the uses of Front Office departmental budget to the hotel?

SECTION-C

- 7) What do you mean by forecasting room availability? Explain.
- 8) What do you mean by budget cycle? Explain different types of budget?
- 9) How budgetary control is applied? What are essential of effective budgetary control?

NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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