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Roll No. | | | | | | | | | | | | Total No. of Pages : 01

Total No. of Questions : 09

B.Tech. (Ind. Engg. & Mgt.) (Spl. in TQM) (Sem.–5)

HRM AND ORGANISATIONAL BEHAVIOUR

Subject Code : IEM-504

Paper ID : [70995]

Time : 3 Hrs. **Max. Marks : 40**

INSTRUCTIONS TO CANDIDATES :

1. **Attempt All EIGHT questions from SECTION-A carrying TWO marks each.**
2. **Attempt any SIX questions out of EIGHT from SECTION-B carrying FOUR marks each.**

SECTION-A

1. Answer briefly :

a. How human resource is a source of competitive advantage?

b. Which factors influence perception of an individual?

c. Explain the concept of cross—functional teams.

d. What are the uses of job analysis information?

e. What is the role of appraisals in managing employee performance?

f. Why do workers organise?

g. What are the basic elements of compensation?

h. What are HR challenges of international business?

SECTION-B

2. Explain the changing environment of human resource management.
3. Discuss the major personality attributes influencing organizational behaviour.
4. Explain various types of groups in organizations.
5. Discuss the steps in selection process.
6. Discuss the role of information technology in human resource management.
7. Discuss the significance of employee retention.
8. Describe the welfare facilities provided under the Factories Act, 1948.
9. Explain Organisational Development values and outcomes.

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