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Total No. of Questions: 09

M.Sc.(HMCT) (2015 to 2017) (Sem.-1) HOUSE KEEPING OPERATIONS

Subject Code: MSCHM-103 M.Code: 70800

Time: 3 Hrs. Max. Marks: 60

INSTRUCTION TO CANDIDATES:

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTION-B contains FIVE questions carrying FIVE marks each and students has to attempt any FOUR questions.
- 3. SECTION-C contains THREE questions carrying TEN marks each and students has to attempt any TWO questions.

SECTION-A

Q1 Define the following:

- a) Damask
- b) Ikebana
- c) EPNS
- d) Tarnish
- e) Valet service
- f) Duty rota
- g) Work schedule
- h) Control desk
- i) In house laundry
- j) Soft furnishing

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SECTION-B

- Q2 Define detergent. Enumerate qualities of a good detergent.
- Q3 Describe **any five** types of flower arrangements.
- Q4 What are the essential planning features of a linen room?
- Q5 Draw the layout of an OPL of 300 room 5 star hotel.
- Q6 What are the different methods of cleaning of silver?

SECTON-C

- Q7 List step by step procedure of cleaning a check-out room.
- Q8 Explain how will you organize "Front of the House" and "Back of the House" area cleaning?
- Q9 How would you remove the following stains from the fabric?
 - a) Nail polish
 - b) Lipstick
 - c) Ink (blue)
 - d) Paint
 - e) Grease

NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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